

JASON DOUGLAS ALLEN

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EDUCATION

Georgia Institute of Technology- STaC Program
Lanier Technical College- Computer Information Systems (CompTIA A+/NET+)
IACET- Invensys Wonderware Application Development

COMPUTER SOFTWARE KNOWLEDGE

Windows Servers NT-2019, Active Directory, PowerShell, Exchange, Microsoft Office Suite, VM Ware, Hyper-V, SSL, Veeam, DNS, AWS, Cloudflare, WordPress, OSX, iOS / Android, RDP / Remote Assistance, Adobe Creative Suite CC, Acronis Enterprise Server, Salesforce, Insightly CRM, Linux, JavaScript, HTML5, CSS, Sublime Text 3, Trial Director

EXPERIENCE

Geotech Solutions, LLC – Newburgh, IN 06/2018 – Current

- Create and Analyze designs, making suggestions that improve results in terms of both click through and conversion metrics.
- Work with the Brand and Web Managers to suggest and work on design enhancements to the web site that will lead to an improved user experience and improved conversion.
- Design all supporting materials to maintain brand identity.

Barracuda Networks, Inc – Alpharetta, GA 01/03/2018 – 03/29/2019

Support Technician

- Remotely Supported Hardened Linux including Firmware Updates, Applied Patches, and Captured Log Data
- Troubleshoot Mail-Flow Issues from Small Business to Enterprise Environments
- Created rules based on reoccurring patterns via RegEx
- Worked with Software Engineering Teams to create Bug Fix Solutions as Uncovered.

Aperio Technologies, LLC – Atlanta, GA 11/08 – 12/17

Contract Technology Consultant

- Troubleshoot and Corrected Faulty Hardware Issues
- Utilized Group Policy and Active Directory to Maximize Efficiency of Internal Security
- Maintained and Tested Integrity of Off-Site Backups
- Provided all Desktop Support
- Configured and Updated Cisco IP Phone System
- Migrated 55 Node Novell Network to a Windows Server 2003/2008 Environment
- Responsible for all Workstation and Server Software and Hardware configuration
- Created and Maintained Communication and File Sharing Solutions for Germany and China Offices

Engineered Systems for Manufacturing – Norcross, GA 04/06- 10/08

Engineer / Production Manager

- Lead Touch Screen Applications Developer
- Managed 5 member production staff building Facility Control Panels
- Prepared Facility Control Panels in AutoCAD
- Developed training materials for all implemented systems
- Maintained Network including Windows 2003 Server, 18 nodes, VPNs, and LAN peripherals

Expert Legal Video, Inc - Lawrenceville, GA 9/04-2/06

Trial Technologist

- Displayed large format video and documents in trial/mediation scenarios using the
- Trial Director Suite
- Scanned, enhanced, bates coded and organized Document Director Databases
- Synchronized Depositions with ASCII Transcripts
- Enhanced Video, Audio, and Photographic evidence